

## Curbside Recycling/Extra Garbage Cart Service Policy

Effective May 1, 2023, the City of Snellville will transition to a subscription curbside recycling service for all city residents. In addition, the City will offer the option of an extra 65-gallon trash cart for an annual payment. This policy document states the process by which residents can opt in to the City's subscription-based services.

- 1. The City will offer an enrollment period for the services from April 1-30. A current resident may opt in only during the enrollment period.
- 2. Residents will pay \$144 for the curbside recycling service or \$120 for the extra trash cart. The payment covers the entire 12-month service period. The City will not accept partial payments or monthly installments. The City offers two (2) payment options:
  - a. Mail send a check to the Public Works Office at 2491 Marigold Road with the order form.
  - b. In Person bring the completed order form and payment to the Public Works Office. The office is open Monday to Thursday from 7 AM to 5:30 PM.
  - c. Phone- Credit/Debit card payment is accepted during Public Works office hours Monday -Thursday from 7 AM to 5:30PM.
- 3. New residents can opt in to receive the service outside of the April enrollment period. To do so, they must provide proof of new residency in the form of a lease agreement or closing statement. The City will then prorate the fee based on the 12-month service schedule.
- 4. Upon subscribing to the recycling service, residents will receive information on the items that are recyclable curbside and how to avoid contaminating the contents. Any report of contamination will result in a 30-day probation period. If a resident continues to contaminate, the City will replace the recycling cart with a second trash cart for the remainder of the 12-month period with no refund.
- 5. The service remains with the property, not the resident. The City will not issue refunds for a resident that moves to a new property.
- 6. The City will not issue refunds should a resident decide they no longer want the service throughout the 12-month period.
- 7. Residents who no longer want the service must notify the City during the enrollment period. If they do not notify the City to renew the service, they will automatically forfeit the service. In turn, the City will retrieve the recycling cart and/or extra garbage cart.

For more information, call Public Works at 770-985-3527.